

www.utm.my

IT ENTREPRNEURSHIP (UHAK1032)

Activity 2 - Idea Generation
Problem Analysis using Fishbone Diagram

Hairudin Abdul Majid
SoC
UTM



Problem Analysis

www.utm.my

- In group of 5, please identify a problem
- Identify the causes towards the problem,
 categorize by the people, machine, process, etc
- Are there any primary cause? How about the secondary causes?
- Draw the diagram in the mahjong paper
- Do a quick presentation & get other group opinions



Problem in UTM

www.utm.my

- INACTIVE participation in class.
- INACTIVE activities involvement in student society e.g PERSAKA
- INCREAMENT of social problem in student campus.
- LACK OF INTEREST to persue study at postgraduate level(local student).
- INCREASE of accident rate in UTM