

# TEACHING EXCELLENCE SYSTEM



Teaching and Learning Unit  
**UTMLead**

# Teaching Excellent System (TES)

- **Objektif TES:**
  - Memantau kualiti pengajaran
  - Merai staf yang cemerlang dalam pengajaran
  - Segala bukti yang dikumpulkan secara sistematik bagi tujuan pelaporan kepada UTM & KPT
  - Maklumat yang dikumpul dapat digunakan bagi membantu kenaikan pangkat seseorang staf akademik yang memilih laluan kerjaya pengajaran (DCP).

## National policies

Malaysia Education Blueprint 2015 -2025 : Shift 9

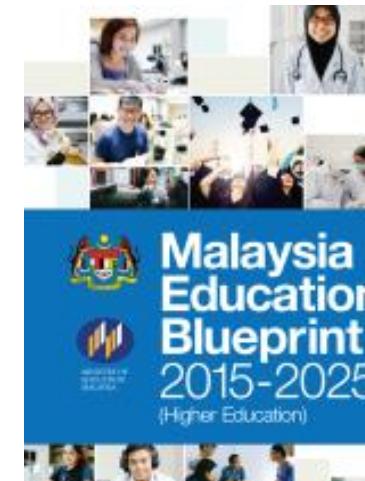
### Malaysia Education Blueprint 2015-2025 Shift #9 GLOBALISED ONLINE LEARNING

#### Key initiatives include:

- Launching MOOCs in subjects of distinctiveness
- Making online learning an integral component
- Establishing the required cyber infrastructure

### National e-learning Policy (Dasar e-Pembelajaran Negara or DePAN)

- framework for quality e-learning deployment at Malaysian HIs and is made up of five pillars.
- These pillars are infrastructure, structure of organisation, curriculum and content, professional development, and enculturation to enable HIs to implement their e-learning initiatives.

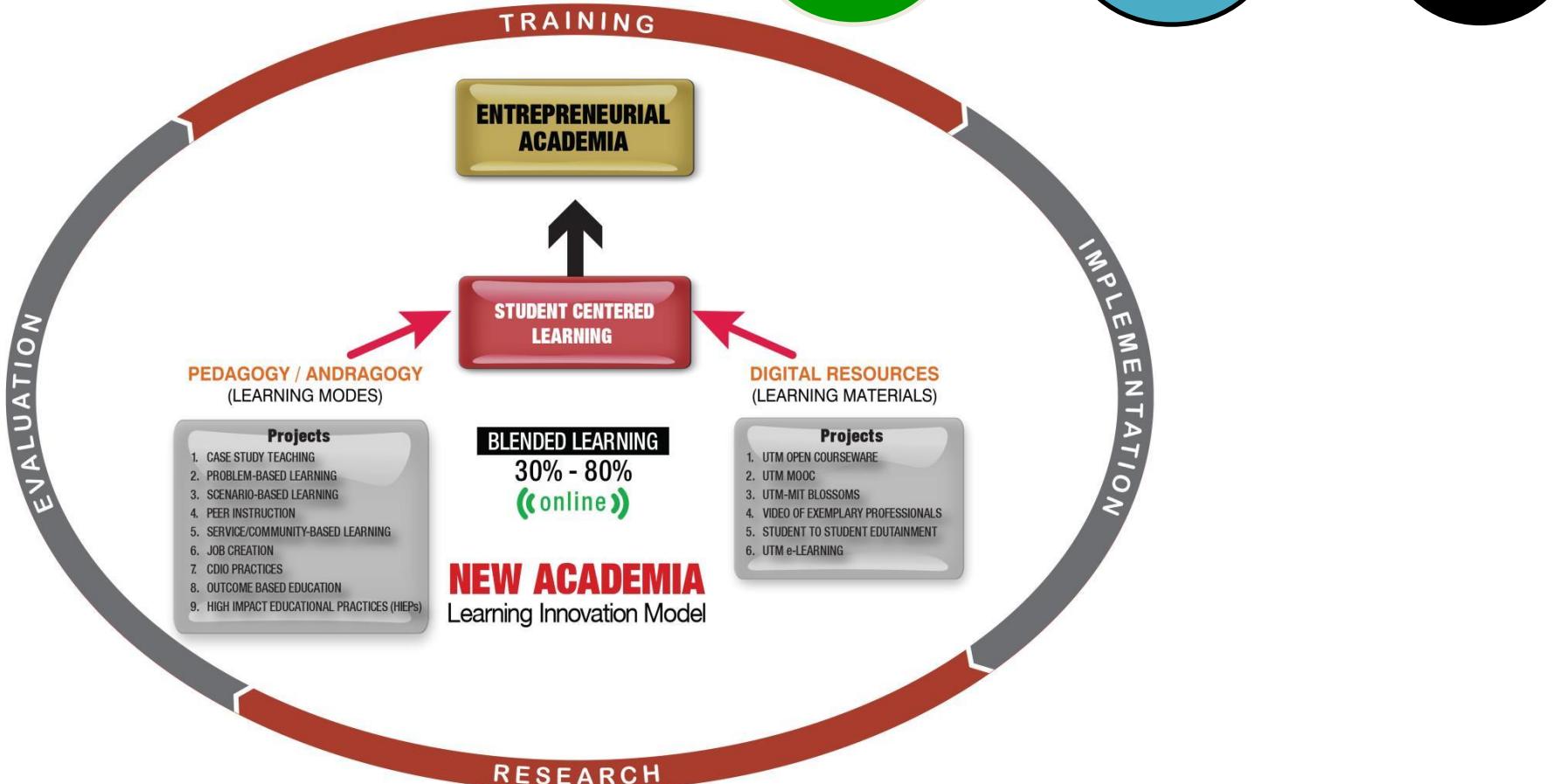


## Globalised Online Learning

Online learning which has been implemented in Malaysia for several decades, is the delivery of learning by electronic means typically through the Internet. This instructional model has been instrumental in widening access to education, enhancing the quality of teaching and learning while enabling greater personalisation of student learning. The next horizon for ICT-based learning is Globalised Online Learning (GOL). There are significant opportunities for Malaysian HIs in embracing the full potential of GOL. Here, the term globalised not only refers to the desire for a global target audience but also the development of e-content that is of international standard.

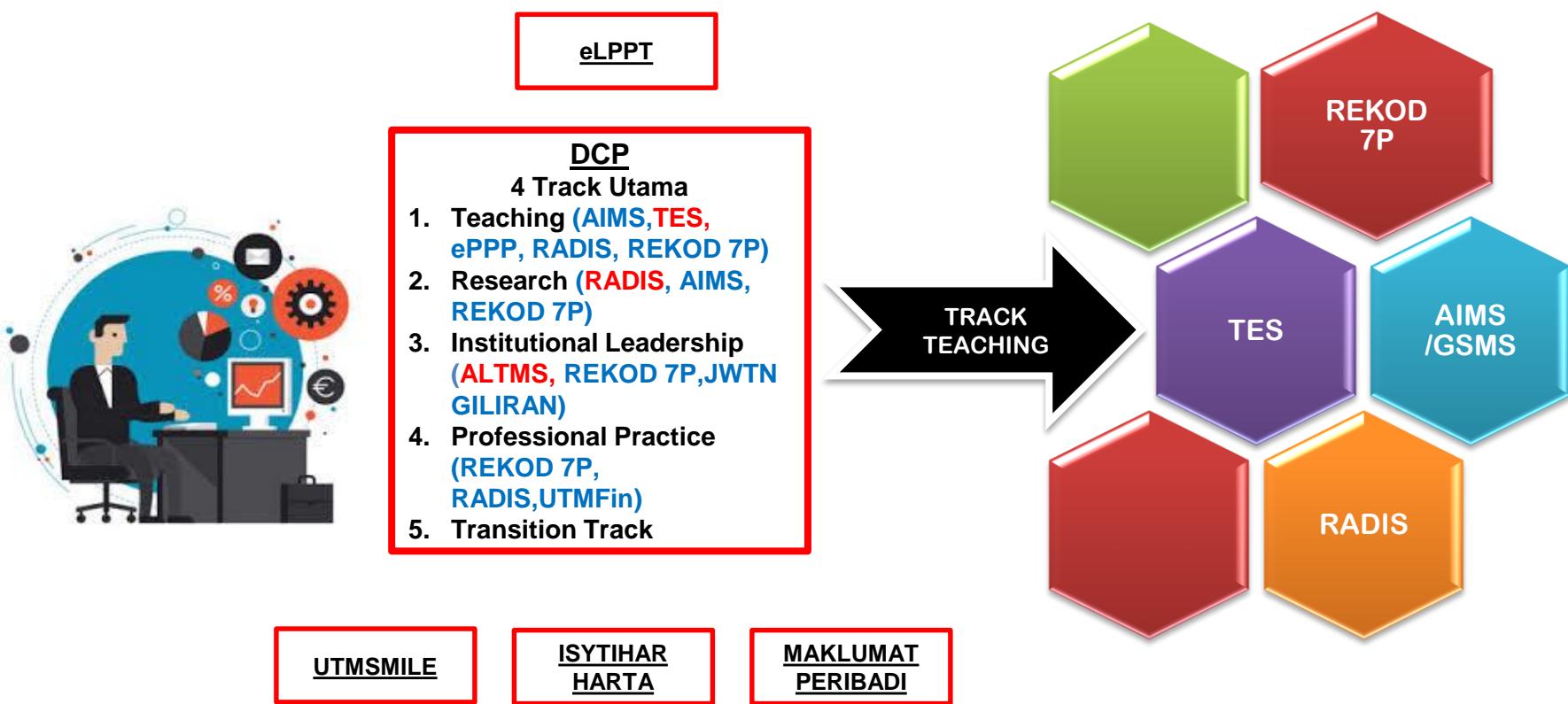
This chapter discusses the importance of this technology-enabled mode of education and where Malaysia currently is in the development of GOL. It proposes key initiatives to improve GOL in order to enhance the quality of course-delivery, lower the cost of delivery, bring Malaysian expertise to the world, enhance the branding and visibility of Malaysian HIs as well as to foster life-long learning among Malaysians. Due to its significance in the national policy on GOL, this chapter also covers Massive Open Online Courses (MOOCs).





High-Impact Educational Practices (HIEP)							
First-Year Seminar and Experiences	Common Intellectual Experiences	Learning Communities	Writing-Intensive Courses	Collaborative Assignments and Projects	Diversity/Global Learning	Service Learning, Community-Based Learning	Internships
							Capstone Courses and Projects

# SUMBER DATA BAGI SISTEM DCP TRACK TEACHING



# PENERANGAN SISTEM TES

## eContent (Bonus)

Platform untuk mengumpul maklumat mengenai pensyarah yang membangunkan bahan **e-kandungan asli dan terbuka** untuk kemudahan komuniti bagi tujuan pelaporan dan insentif untuk pembangunan kerjaya pembangun

## Blended Learning

Platform untuk melaporkan status Pembelajaran teradun di UTM berdasarkan data daripada <https://caps.utm.my/CAPS/elearning/>

## Technology Usage

Platform untuk mengumpul maklumat mengenai pensyarah yang menggunakan pelbagai teknologi (open educational resource, social media dll) dalam pengajaran dan pembelajaran bagi tujuan pelaporan dan insentif untuk pembangunan kerjaya pensyarah

## NALI&HIEPs

Platform untuk mengumpul maklumat pensyarah yang mengamalkan New Academia Learning Innovation dan High Impact Educational Practices (HIEPs) dalam pengajaran dan pembelajaran.

## Outcome Based Education (OBE)

Platform untuk mengumpul maklumat mengenai kursus yang selesai menyediakan Course Assesment Report (CAR) dalam system OBE UTM bagi tujuan pelaporan kepada UTM dan KPT.

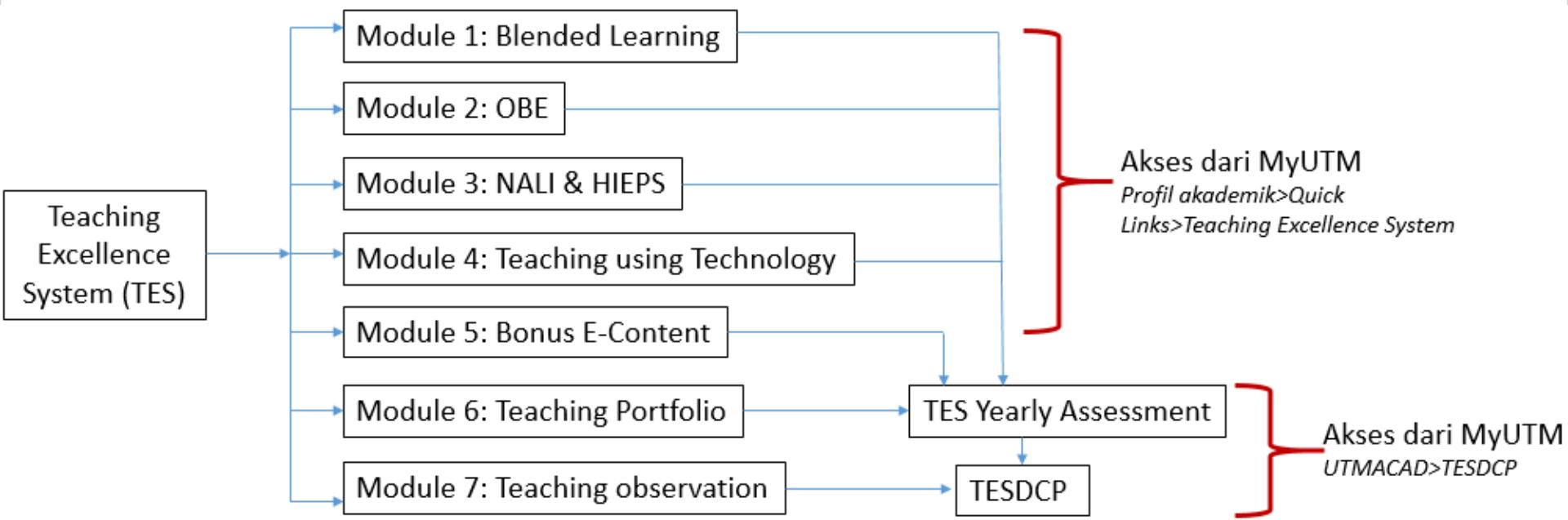
# PENERANGAN SISTEM TES

## Teaching Portfolio

Platform untuk maklumat pencapaian serta keupayaan staf akademik untuk menguasai **Kompetensi Asas (KA)** dan **Kompetensi Dibezakan (KD)** dalam Pengajaran dan Pembelajaran

## Teaching Observation

Platform untuk memasukkan markah penilaian pengajaran daripada pakar dan rakan setugas bagi tujuan kenaikan pangkat



# **TES - Blended Learning**

**Teaching and Learning Unit  
UTMLead**

**New Academia Learning Innovation (NALI)**

## UTM e-Learning

- A system in which course syllabi, lecture notes, extra learning materials, quizzes, assignments, and discussion forums can be accessed online
- Each registered student is provided with access the course materials at any time from anywhere
- Blended Learning approach – online materials to support traditional teaching methods
- Blended learning is defined as the practice of combining both online and face-to-face learning experiences (30% to 80 % of the course content is delivered online) .
- Dasar e-Pembelajaran Negara (DePAN 2.0)

<http://elearning.utm.my/>

**Based on DePAN:**

- **40% Blended Learning 2017**
- **70% by 2025**

## UTM e-Learning

Each Public Universities need to ensure that the practice of blended learning (e-Learning) meets predefined conditions.

These conditions are:

EL1 - Provides Courses Framework (L1)

EL2 - Provides learning materials (at least 50% of the total content or 7 units weekly lecture notes)

EL3 – Organize at least 3 online learning activities (during the semester)

EL4 – Using at least 2 online assessment (during the semester)

EL5 - Average access for each student to e-learning (known as Active Index) greater than 28 times during the semester

## Blended Learning Operational Definition @ UTM

The practice of blended learning courses offered at UTM were evaluated and reported as follows:

CL1: Fulfils condition EL1 only;

CL2: Fulfils condition EL1 & EL2 / EL1 & EL3 / EL1 & EL4 / EL1 & EL5 ;

CL3: Fulfils condition EL1, EL2 / EL3 / EL4 and EL5 only;

CL4: Fulfils condition EL1, EL2,  $(EL3 + EL4) > 5$ ;

CL5: All 5 elements of blended learning fulfils;

Courses that belong to CL4 and CL5 level are considered as a blended learning courses.

**EL1 - Provides Courses Framework (L1)**

**EL2 - Provides learning materials (at least 50% of the total content or 7 units weekly lecture notes)**

**EL3 – Organize at least 3 online learning activities (during the semester)**

**EL4 – Using at least 2 online assessment (during the semester)**

**EL5 - Average access for each student to e-learning (known as Active Index) greater than 28 times during the semester**

# BLENDED LEARNING OPERATIONAL DEFINITION

A



B



C



D



E

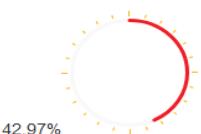


A + B + C + D + E

= BLENDED LEARNING@UTM

[Sections  
\(Data\)](#)[Sections  
\(Statistic\)](#)[Courses  
\(Data\)](#)[Sections  
\(eAssessment\)](#)[Courses  
\(Statistic\)](#)[Blended  
Learning  
Teachers](#)[Annual Report](#)

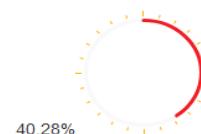
# ANNUAL REPORT OF BLENDED LEARNING COURSES FOR 20162017



BLENDED UNDERGRADUATE



BLENDED POSTGRADUATE



TOTAL BLENDED

Excel

<https://caps.utm.my>

Faculty	Total Courses	Undergraduate		Postgraduate		Blended Learning	
		Total	Blended	Total	Blended	Courses	Percentage (%)
Advanced Informatics School (AIS)	75	0	0	75	49	49	65.33
Biosciences and Medical Engineering (FBME)	125	108	64	17	4	68	54.40
Built Environment (FAB)	250	185	86	65	6	92	36.80
Civil Engineering (FKA)	183	94	40	89	6	46	25.14



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Teaching Excellence Report

Blended Learning OBE NALI &amp; HIEPs E-Content

Session Semester 2018/2019-2

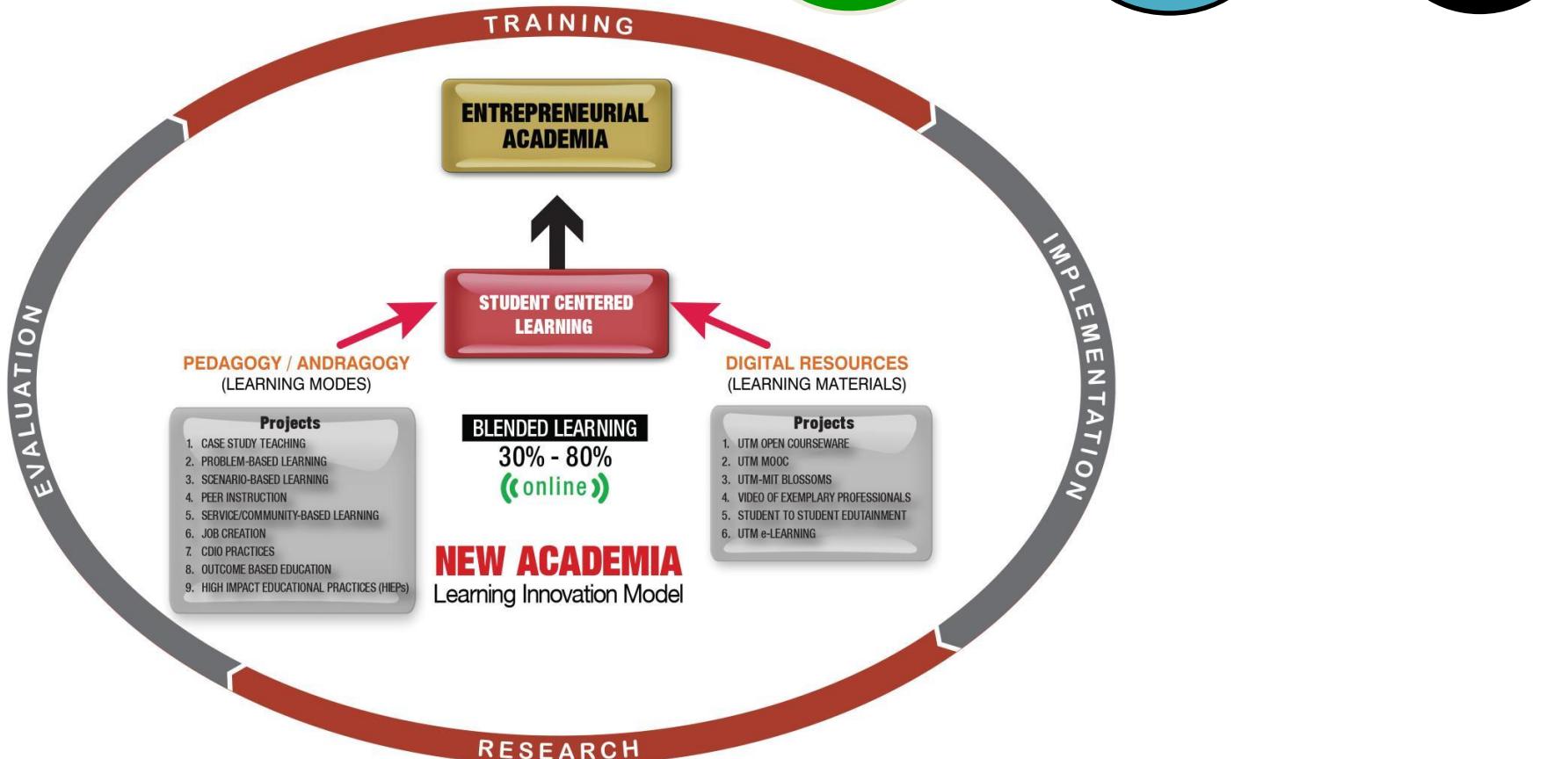
## Blended Learning

No.	Course	Section	Faculty Code	Hits	Students	EL1	EL2	EL3	EL4	EL5	Level	Compliance	Date Process
1.	MPPP1223	01	80	6722	14	4	129	38	18	480.14	5	Comply	6/14/2019 6:18:38 AM
2.	MPPU1060	01	80	5856	77	6	101	2	5	76.05	4	Comply	6/14/2019 6:18:38 AM
3.	MPPU1070	01	80	814	77	1	12	5	1	10.57	4	Comply	6/14/2019 6:18:38 AM
4.	MPPU1080	01	80	574	83	4	16	4	2	6.92	4	Comply	6/14/2019 6:18:38 AM
5.	SPPP2343	01	80	2759	35	1	22	10	3	78.83	5	Comply	6/14/2019 6:18:38 AM

# **TES – NALI & HIEPs**

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#### High-Impact Educational Practices (HIEP)

First-Year Seminar and Experiences	Common Intellectual Experiences	Learning Communities	Writing-Intensive Courses	Collaborative Assignments and Projects	Diversity/Global Learning	Service Learning, Community-Based Learning	Internships	Capstone Courses and Projects
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**BILANGAN KURSUS / SEKSYEN YANG MELAKSANAKAN SEKURANG-KURANGNYA 1  
AMALAN NALI/ HIEPs MENGIKUT FAKULTI SESI 2017 / 2018 SEMESTER 1**

201720181



BIL	SENARAI FAKULTI	BILANGAN KES / SEKSYEN					
		JUM	UG	%	JUM	PG	%
1	Akademi Bahasa	217	193	88.94	7	7	100.00
2	Fakulti Alam Bina	119	114	95.80	29	29	100.00
3	Fakulti Biosains Dan Kejuruteraan Perubatan	69	64	92.75	9	9	100.00
4	Fakulti Geoinformasi dan Harta Tanah	144	142	98.61	21	21	100.00
5	Fakulti Kejuruteraan Awam						
6	Fakulti Kejuruteraan Elektrik						
7	Fakulti Kejuruteraan Kimia dan Kejuruteraan						
8	Fakulti Kejuruteraan Mekanikal						


**PENGIRAAN DAN PELAPORAN  
DATA NALI / HIEPs**

201720181

FAKULTI SAINS

OBE


**SENARAI KURSUS / SEKSYEN YANG MENGAMALKAN KATEGORI NALI OBE FAKULTI SAINS SESI 2017 / 2018 SEM 1**

BIL	SUBJEK KOD / SEKSYEN	NO PEKERJA	NAMA PENSYARAH
1	SSCC1003-03	14135	SUSILAWATI BINTI TOEMEN
2	SSCC1003-03	7078	ABD.RAHIM BIN YACOB
3	SSCC1003-04	14135	SUSILAWATI BINTI TOEMEN
4	SSCC1003-04	7078	ABD.RAHIM BIN YACOB
5	SSCC1014-01	12692	SHEELA A/P CHANDREN
6	SSCC1014-01	4476	WAN AINI BT WAN IBRAHIM
	SSCC1014-02	14135	SUSILAWATI BINTI TOEMEN
	SSCC1014-02	2057	MOHD MARSIN BIN SANAGI

**NALI & HIEPs**
**Admin**
**UTMACAD>NALI**



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 Teaching Excellence Report

Blended Learning    OBE    **NALI & HIEPs**    E-Content

Session Semester

### NALI & HIEPs

No.	Course	Section	NALI & HIEPs
1.	MPPP1223	01	Problem Based Learning, Scenario Based Learning, Peer Instruction, OBE, Capstone project
2.	UHAS2122	04	

## NALI & HIEPs

### Lecturer

Akses dari MyUTM

*Profil akademik>Quick Links>Teaching Excellence System*

# **TES – Outcome Based Education**

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**New Academia Learning Innovation (NALI)**

**Academic Staff Access**

ACID Username (without @utm.my) :

ACID Password :

[Forgot password](#)

Send me an email about this login

Academic ID (ACID) is maintained by the CICT. Access from outside must via <https://vpn.utm.my> for security reasons.

The system is still under development. Problems may arise from time to time.  
Enquiry or reporting issues/problems regarding the application please contact : OBE Admin (obe@utm.my). We will rectify your problem as soon as possible.

The preparation of the Assessments is best performed before the semester.

**00544179**

<http://obe.utm.my>

**Data diterima secara automatik daripada sistem OBE UTM**



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Teaching Excellence Report

[Blended Learning](#) [OBE](#) [NALI & HIEPs](#) [E-Content](#)

Session Semester [2018/2019-1 ▾](#)

OBE

<http://my.utm.my>

No.	Course	Section	CAR Status
1.	MPPP1223	01	Complete
2.	UHAS2122	04	Complete

# **TES – e-Content (e-Kandungan asli terbuka )**

**Teaching and Learning Unit  
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**New Academia Learning Innovation (NALI)**

# e-Kandungan asli terbuka

Bahan e-Kandungan asli terbuka berdasarkan Dasar e-Pembelajaran Negara (DePAN) merangkumi bahan berbentuk digital yang:

- Dibangunkan sendiri oleh pensyarah,
- Tidak melanggar sebarang hakcipta,
- Ditawarkan secara terbuka dalam talian bagi proses pengajaran dan pembelajaran.
- Penawarannya perlu secara terbuka di platform selain e-Learning UTM (bermakna, bahan boleh diakses secara terus oleh sesiapa sahaja).
- Kandungan mestilah lengkap dan membantu mencapai objektif pembelajaran
- Bagi penilaian tahun 2018, pensyarah perlu mengisi maklumat melalui MyUTM portal bagi tujuan semakan dan verifikasi oleh pihak UTMLead melalui JK e-Kandungan Asli. Markah Bonus akan dipaparkan secara automatik dalam e-LPPT bagi staf yang layak.

# e-Kandungan asli terbuka

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Teaching Excellence Report

[Blended Learning](#)   [OBE](#)   [NALI & HIEPs](#)   [E-Content](#)[E-Content](#) > [E-Content List](#)Submission Date From : Submission Date To : Session/Semester :  Choose..Subject Code :  Choose..Status : Ranking : 

Akses dari MyUTM  
*Profil akademik>Quick Links>Teaching Excellence System*

Add New

No.	Ref.No.	Submission Date	Session Semester	Subject Code	Status	Ranking	Action
1	BN20180003	30/10/2018	201720181	MPPP1223	Approved	I1	

Legends: = Submit = Delete

# Prosedur Penilaian



Tahap bahan e-Kandungan		Asas	Gabungan Tertutup	Gabungan Terbuka	Kiraan Bonus eLPPT (5 Markah)
Reseptif	Kumpulan	Receptive-basic	Receptive-closed	Receptive-open	
	Kelas R	R1 (20%) • tidak interaktif • tiada aktiviti kumpulan • menggunakan sekurang-kurangnya satu media (atau media yang mudah – contohnya imej jpg + teks)  Contoh: OP yang kandungannya disampaikan secara linear	R2 (30%) • tidak interaktif • tiada aktiviti kumpulan • menggunakan sekurang-kurangnya dua (2) media dengan pautan secara dalaman  (nota pensyarah / sumber dari UTM)	R3 (40%) • tidak interaktif • tiada aktiviti kumpulan • menggunakan pelbagai media dengan pautan secara dalaman dan luaran	R1 = 1 Markah  R2-R3 = 2 Markah
Pelajar hanya menerima kandungan pengajaran. Aktiviti pelajar dalam objektif pembelajaran (OP) terhad kepada satu atau dua dimensi asas			Contoh: OP dengan grafik + video/animasi + pautan.	Contoh: OP yang kandungannya secara linear dengan pautan secara dalaman dan luaran	

Tahap bahan e-Kandungan		Asas	Gabungan Tertutup	Gabungan Terbuka	Kiraan Bonus eLPPT (5 Markah)
<b>Interaktif Dalaman</b>  <b>Terdapat interaksi yang aktif antara pelajar dan komputer.</b> Bahan digunakan sebagai panduan kepada pelajar untuk melaksana objektif pembelajaran (OP)	Kumpulan  <b>Kelas I</b>	<b>Interactive-basic</b>  <b>I1 (50%)</b> <ul style="list-style-type: none"><li>• interaktif</li><li>• tiada aktiviti kumpulan</li><li>• menggunakan <b>sekurang-kurangnya dua (2) media</b></li></ul> Contoh: OP berasaskan web/CD interaktif yang mengandungi teks + 1 media lain.	<b>Interactive-closed</b>  <b>I2 (60%)</b> <ul style="list-style-type: none"><li>• interaktif</li><li>• tiada aktiviti kumpulan</li><li>• menggunakan <b>pelbagai media dengan pautan secara dalaman</b></li></ul> Contoh: OP berasaskan web/CD interaktif yang mengandungi pelbagai media dengan pautan secara dalaman.	<b>Interactive-open</b>  <b>I3 (70%)</b> <ul style="list-style-type: none"><li>• interaktif</li><li>• tiada aktiviti kumpulan</li><li>• menggunakan <b>pelbagai media dengan pautan dalaman dan luaran</b></li></ul> Contoh: OP berasaskan web/CD interaktif yang mengandungi pelbagai media dengan pautan secara dalaman dan luaran.	<b>I1 = 3 Markah</b>  <b>I2-I3 = 4 Markah</b>

Tahap bahan e-Kandungan		Asas	Gabungan Tertutup	Gabungan Terbuka	Kiraan Bonus eLPPT (5 Markah)
Koperatif ada ciri sumbang saran (brainstorming) dalam OP dan sesi penyelesaian masalah yang memerlukan usaha sama/komunikasi dalam kalangan pelajar secara dalam talian.	Kumpulan	Cooperative-basic	Cooperative-closed	Cooperative-open	
	Kelas K	K1 (80%) <ul style="list-style-type: none"><li>• interaktif</li><li>• mempunyai aktiviti kumpulan menggunakan sekurang-kurangnya dua (2) media</li></ul>	K2 (90%) <ul style="list-style-type: none"><li>• interaktif</li><li>• mempunyai aktiviti kumpulan menggunakan pelbagai media dengan pautan secara dalaman</li></ul>	K3 (100%) <ul style="list-style-type: none"><li>• interaktif</li><li>• mempunyai aktiviti kumpulan menggunakan pelbagai media dengan pautan secara dalaman dan luaran</li></ul>	K1-K3 = 5 Markah
		Contoh: OP berdasarkan web/CD interaktif dan kolaboratif yang menggunakan sekurang-kurangnya dua (2) media.	Contoh: OP berdasarkan web/CD interaktif dan kolaboratif yang menggunakan pelbagai media dengan pautan dalaman.	Contoh: OP berdasarkan web/CD interaktif dan kolaboratif yang menggunakan pelbagai media dengan pautan secara dalaman dan luaran.	



# MITBLOSSOMS

[Math and Science Video Lessons  
for High School Classes](#)

 <p><b>ENGINEERING</b> Thermodynamics: Energy Conversion in Generating Electricity</p> <p>This lesson is an introductory topic in thermodynamics, on the conversion of...</p>	 <p><b>CHEMISTRY</b> Why Neutralize? Impact on Health and the Environment</p> <p>The aim of this lesson is to introduce the concept of Neutralization and its...</p>
 <p><b>ENGINEERING</b> The Art of Making Layer Cakes: Proper Construction of Bituminous Roads and Highways</p> <p>The aim of this video is to introduce high school students to the engineering...</p>	 <p><b>MATHEMATICS</b> Fantastic Factorials</p> <p>The aim of this video lesson is to introduce the concept of factorials, and to...</p>
 <p><b>MATHEMATICS</b> Why Pay More?</p> <p>This lesson is an introduction to Multiple Regression Analysis or MRA, a...</p>	 <p><b>CHEMISTRY</b> Save Our Kingdom (in relation to the chemistry topic - Conservation of Mass)</p> <p>There are many misconceptions about the chemistry concept,</p>
 <p><b>PHYSICS</b> Soaring In The Wind: The Science of Kite Flying</p> <p>Flying kites is a popular hobby in Malaysia and very much part of the culture...</p>	 <p><b>ENGINEERING</b> Is There A Connection Between Computer Network Topologies And A Malaysian Wedding?</p> <p>The aim of this video lesson is...</p>

# VIDEO UTM MIT BLOSSOMS



DR NORHIDAYAH

MR CHE ROS ISMAIL



UTM MOOCs



UTM is a leading innovation-driven, entrepreneurial research university in engineering, science and technology located both in Kuala Lumpur and Johor Bahru, Malaysia. It is renowned for being at the forefront of engineering and technological knowledge and expertise. UTM as the biggest postgraduate research university in engineering and technology has also established a reputation for innovative education and leading-edge research, with a vision towards the development of creative human capital and advanced technological innovation.

# UTM OPENCOURSEWARE

at this University to users around the world, at no charge. Sharing our course materials with the world is one of our contributions towards improving the



Explore over 63 courses. Learn with 136,666 students.



# Paparan markah bonus dalam e-LPPT

No Record								
4 PENGAJARAN (Maksima 5.0%) E-Content								
Bil	No. Rujukan	Kategori Projek	Tajuk Bahan	Tarikh Projek	Wajaran	Markah	Status	
1	BC/2016 /00062	E-CONTENT	SPM2102 BAHASA PENGATURCARAAN 1	29/12/2016	20.00	1.00	Disahkan	0.00
2	BC/2016 /00063	E-CONTENT	APPLICATION OF STATISTICS IN EDUCATIONAL RESEARCH MPPU1034	29/12/2016	20.00	1.00	Disahkan	
E14K99 - JUMLAH 547095 99 (Markah - )								0.50
F05K99 JUMLAH KESELURUHAN BONUS (Peratus 10.0%)								0.50

# **TES – DCP**

# **(Teaching Portfolio)**

**Teaching and Learning Unit  
UTMLead**

**New Academia Learning Innovation (NALI)**

[Course File](#)[Self Assessment & Reflections](#)[Professional Activities](#)[Measures of Student Learning](#)[Yearly Validation](#)[Admin](#)

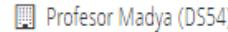
DR. MOHD NIHRA HARUZUAN BIN MOHAMAD SAID



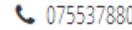
### DR. MOHD NIHRA HARUZUAN BIN MOHAMAD SAID



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## Teaching Portfolio > Course File

Sesisem : Course : 

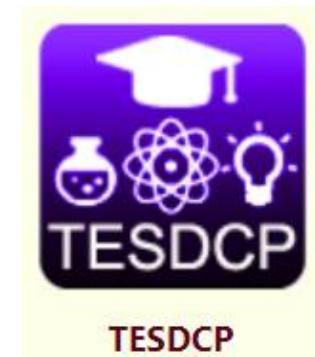
No.	No Sesisem	Section	Code Course	Course
1.	201820192	01	MPPP1223	AUTHORING SYSTEM
2.	201820192	01	SPPP2343	INFORMATION MANAGEMENT SYSTEM AND DATABASE DEVELOPMENT
3.	201820191	01	MPPP1223	AUTHORING SYSTEM
4.	201820191	04	UHAS2122	CRITICAL AND CREATIVE THINKING
5.	201720182	01	MPPP1323	SYSTEM DEVELOPMENT

[Next](#)[Last](#)[Course File Rubric](#)

Akses dari MyUTM  
*UTMACAD > TESDCP*

# Teaching Excellence System for Competency

- Course File – Course File & CAR
- Self Assessment and Reflections
- Professional Activities
- Measures of Students Learning



# Course File and CAR

- Course File:
  - Course Information
  - Final Examination with answer scheme
  - Sample of Notes
  - Sample of quiz/test/assignment
- CAR report from OBE system has to be uploaded to the system

# Self Assessment and Reflections



## Self-Assessment & Reflection

Year :

\*Goals of Student Learning

URL (if available)

\*Personal Philosophy

URL (if available)

\*Belief and practices of assessment and evaluation

URL (if available)

\*Self-reflection of teaching development over time and how this relates to future goals (with relevant evidence)

URL (if available)

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# Implementation of Non Conventional T&L



 **DR. MOHD NIHRA HARUZUAN BIN MOHAMAD SAID**

 8630

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 075537880

 Center For Teaching And Learning (CTL)

 14-OCT-2013

 nihra@utm.my

## Professional Activities > Implementation of Non Conventional T&L

\*Year

CHOOSE

\*Session Semester

CHOOSE

\*Course

CHOOSE

\*Non-conventional T&L Strategy

CHOOSE

\*Strategy Evidence

Choose File No file chosen

URL

CHOOSE

Workshop conducted related to non-conventional T&L

CHOOSE

Workshop Evidence

Choose File No file chosen

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# Feedback and Testimony (From Others)



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 14-OCT-2013

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## Measures of Student Learning > Feedback and Testimony (From Others) > Add New

\*Year

Session Semester :

Course :

\*Name of student/alumni:

Student matric/IC No :

eg : M1234567 / 120199011001

\*Student Evidence(.pdf) :

No file chosen

# Yearly Validation (ELPPT)



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## Yearly Validation

No.	Year	A1	A2	A3	A4	B2	B3	B5	C2	Action	Date
1.	2019	Complete									
2.	2018	Complete									

### Legends:

**A1, A2, A3, A4 :** Self-Assessment & Reflection    **B2 :** Quality of Course Assessment Report    **B3 :** Quality of Course File    **B5 :** Implementation of Non-Conventional T&L    **C2 :** Feedback and Testimony (From Others)

Yearly validation submission must fulfil the following requirements:

1. Completion is based on UTM Academic Year which include one subject for **semester 1, semester 2 and semester 3** (if available) of the current yearly validation for **B2, B3 and B5**. All evidences for **B2, B3 and B5 (strategy evidence)** must be uploaded.
2. All components from Self-Assessment and Reflection (**A1 until A4**) must be completed.
3. Evidence from Feedback and Testimony (**From Others**)(**C2**) must be attached.

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Баярлалаа  
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dhanyavad  
dziekuje  
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gratias ago  
gracies  
akun dankon ačiu  
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chokkane  
terima kasih  
감사합니다  
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shukriya  
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matondo  
paldies  
grazzi  
takku  
arigatō  
takk  
dakujem  
trugarez  
такы