

---

A review of the case studies makes it clear that in general success emerges from:

- a widely based and consistent commitment; from the communities involved, the landowners, developers, public authorities, funding agencies, voluntary organisations and the professional planning and design team to a quality product;
- the establishment of an appropriate design management and review process working at each stage of the project; with a clear project management and reporting structure;
- the assembly from the outset of a high quality multi-professional team working as a cohesive unit toward a defined vision and agreed project objectives.

With this in mind, this chapter provides a framework for considering how to organise the design process. While it is not the primary purpose of the Compendium to provide detailed advice on design procurement, it is necessary to recognise the importance of managing the design process properly and in a structured manner. This means planning the various activities and the community participation process to enable the focus on quality to be sustained throughout a project's life-time - from inception through construction and ongoing management. To achieve success, it is crucial that the design procurement process is well defined and that each step contributes to the realisation of the long-term vision.