

	Public positive	Professional positive	Public negative	Professional negative
Functional	Use without intimidation or danger Separate facilities for young people Suitably calmed traffic Controlled parking, balancing different users	Easy parking Free flowing	Congestion Parking problems Lack of play space Illegal activities e.g. drugs dealing	
Distinctive	Socially distinctive e.g. friendly, ethnic mix, relative affluence Physically distinctive e.g. features, history, buildings Availability of facilities and amenities Well maintained historic fabric	Distinctive features, history, buildings Visitor satisfaction Distinctive landscape	Possessing a bad 'reputation' Physically bland	Levels of deprivation
Safe and secure	Perception of personal security Child physical safety Freedom from intimidation A well cared for place – looks safe Low level disorder is acceptable (e.g. drunkenness) Visible police presence	Feeling safe and secure	Discomfort and fear at night Poor lighting Obvious drugs paraphernalia Threatening groups Frequency/quality of road crossings Obvious illegal activities	High perceptions of crime Signs of anti-social behaviour Poor lighting Unkempt environment Speeding and traffic problems
Robust	Parks in good condition Pavement and road condition (some wear and tear acceptable – small potholes/slightly uneven paving) Good lighting Tree and shrub maintenance Accessible paths Flower displays Condition of community facilities Safe, accessible and well signed Buildings well-maintained	Road and pavement quality Longevity of surfaces Resilience of street furniture Street lighting Building maintenance	Potholes and uneven paving (when it can cause an accident)	Roads being dug up Chewing gum Graffiti and vandalism
Green and unpolluted	Level of greenness Flowers and colour Fresh air Low traffic and congestion Open space in walking distance (e.g. 10 minutes) Well-maintained play areas Cycle lane provision Recycling facilities Well tended (but not like private gardens)	Keeping healthy Air quality Well-kept flowers and plants	Poor quality green space Rubbish, litter and dog foul Poor surveillance Poor lighting Visible air pollution Poor quality seating Anti-social behaviour Failure to replace trees/ planting Overgrown foliage	Noise pollution
Fulfilling	Interaction with neighbours Feeling comfortable (at home) Community spirit Levels of involvement Events and activities Facilities for young people	Community engagement (all sections of society) Sense of belonging / satisfaction Information in different languages	Intimidation leading to alienation Transient communities e.g. students, bedsit tenants Rapid in-migration Feelings of insecurity	Increased personal mobility