

Have trained illustrators available to help



Illustrators on hand to help transfer ideas onto paper.

Provide ample opportunity for feedback



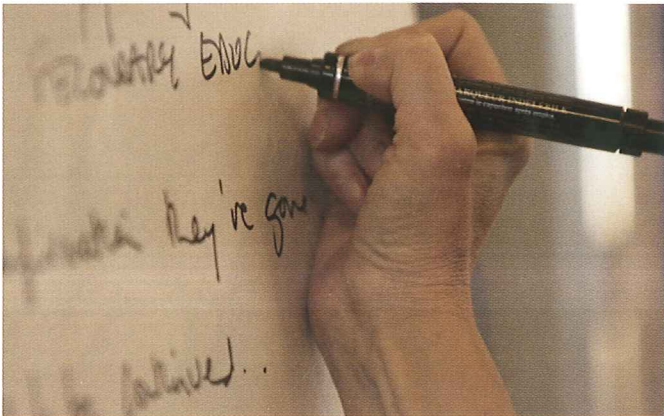
Feedback forms should be designed to encourage people to complete them, and questions framed in a way that helps the team interpret and aggregate the results.



Provide a variety of pens, markers and other drawing tools. Use large ones and provide plenty of bright colours. Make sure they work first!



The use of computer technology at participation events is increasing. Some computer programs allow you to sketch via an electronic tablet. These methods can help stimulate discussion, with illustrations and presentations created as part of the exercise, by members of the public and/or the project team. They can also help the team to prepare workshops, especially a series of similar events with different facilitators.



Drawings are not the only way of communicating. The public should be invited to express their concerns in whichever medium makes them feel a part of the process.