Contents

	Acknowledgements	2
	Foreword by Kishore Rao, Director, UNESCO World Heritage Centre	3
	Foreword by Stefano De Caro, Director-General, ICCROM	4
1	Introduction 1.1 Introduction to the Resource Manual 1.2 Essential guidance	7
2	Context: managing cultural heritage 2.1 What is heritage? Why manage it? 2.2 Placing heritage concerns in a broader framework 2.3 Heritage conservation and sustainable development 2.4 The need for heritage to be managed 2.5 Approaches to heritage conservation and management	12
3	 Understanding management in the World Heritage context 3.1 What is World Heritage, the World Heritage system and its requirements? 3.2 The 1972 World Heritage Convention: why and how to manage properties and the need to comply 3.3 The Operational Guidelines: managing in order to protect Outstanding Universal Value, authenticity and integrity in the context of Worn property management 3.5 World Heritage documentation and procedures to reinforce management 3.6 Strategic guidance adopted by the World Heritage Committee 	
	3.6 Strategic guidance adopted by the World Heritage Committee3.7 Evolving knowledge and policies3.8 The World Heritage Capacity Building Strategy	
4	Defining, assessing and improving heritage management systems 4.1 Heritage management systems in general and in World Heritage 4.2 The three elements of a heritage management system 4.3 The three processes of a heritage management system 4.4 The three results of a heritage management system 4.5 Documenting and assessing a heritage management system	53
	Appendix A A framework for developing, implementing and monitoring a management plan A.1 Introduction: management plans within management systems A.2 The management planning process A.3 Contents of the management plan	122
	Appendix B Enhancing our Heritage Toolkit (IUCN)	146
	Bibliography	148
	Contact information	152