# Executive Diploma in Facility Management 

2020/21

TEST 1
(25\% from the overall marks)

Name of Course : Maintenance Technology
Code of Course : FRSI 2043
Date : 20 ${ }^{\text {th }}$ June 2021 (Sunday)
Time : $\quad 4.00-5.00 \mathrm{pm}$
Venue : Webex

Instruction: Answer all questions.

Question 1 (13 marks)
(a) What is 5 S and the idea behind it? Cite the three (3) benefits of 5 S in any organization.
(5 marks)
(b) Briefly explain the 'Red Tag' technique in 5 S .
(3 marks)
(c) Based on images in Figure 1, cite the principles of 5S activities:
(a) $\qquad$
(b) $\qquad$
(c) $\qquad$
(d) $\qquad$
(e) $\qquad$


Figure 1: 5S activities

Question 2 (17 marks)
(a) What is meant by Total Productive Maintenance (TPM)?
(b) Outline the two (2) direct and indirect benefits of TPM.
(4 marks)
(c) Cite all the seven (7) pillars of TPM and explain any of the 2 pillars.

Question 3 (20 marks)
(a) What exactly is waste and why waste must be removed?
(3 marks)
(b) The description in Table 1 represent 7 wastes in Lean Manufacturing. Name the type waste for each of them.

Table 1

| Description | Type of Waste |
| :--- | :--- |
| Unnecessary movement of people or parts between <br> process |  |
| Producing more than required |  |
| Quality errors that cause defects invariably cost you <br> far more than you expect |  |
| Inappropriate techniques, oversize equipment, <br> working to tolerances that are too tight, perform <br> processes that are not required by the customer |  |
| People of parts are waiting for a work cycle to be <br> completed |  |
| Excessive travel between work stations, excessive <br> machine movements from start point to work start <br> point |  |
| Every piece of product tied up in raw material, <br> work in progress or finished goods has a cost and <br> until it is actually sold that cost is yours |  |

(7 marks)
(c) Write the formula of 'Overall Equipment Effectiveness'
(d) A medium size manufacturing company with a capacity of producing 2 parts/minute actually produced 900 parts in a planned running 2 shifts of $\mathbf{8}$ hours each. It had breaks and scheduled maintenance for $\mathbf{3 0}$ minutes and also faced $\mathbf{5 0}$ minutes breakdowns and $\mathbf{1}$ hour $\mathbf{3 0}$ minutes for changeover and adjustment. Number of rejects and re-works were 10 and 8 parts respectively.

Calculate its Overall Equipment Effectiveness (OEE).

